RETURN POLICY: We want your Poochie Powder experience to be risk-free. If you (or your pup) are dissatisfied with our product, please return product in original packaging to: 123 E. San Carlos St. #411, San Jose, CA 95112 within 30 days of original purchase. We will refund your money in full, including original shipping charge. In the case of International orders, shipping costs are non-refundable. Feedback and original order details may be submitted to our customer service department at customerservice@snoutly.com. Thank you.